On Friday 6 February, the official opening of the ‘new’ national office was held. Whilst the National Office had been in its new location at 10 Campion Street since February 2014, this was the first opportunity to have an official opening of the building.

The Chancellor, Professor Mark Compton formally opened the ceremony. He spoke about the history of the St John national headquarters:

The St John national headquarters were first established in 1941. From 1941 to 1966, it occupied various premises in Sydney including:

- 1941: 77 Pitt Street
- 1944: 225 Macquarie Street
- 1948: Diocesan Church House (part of St Andrew’s Cathedral) in George Street
- 1960: 298 New South Head Road, Double Bay
- 1962: 79 Old South Head Road, Bondi Junction
- 1963: ‘St John House’ at 21 Macquarie Place, the headquarters building of St John Ambulance NSW.

In 1967 the National Office was transferred to Canberra, to a purpose-built building on the south-eastern corner of Canberra Avenue and Dominion Circuit, Forrest. This building remained the National Office for the next 41 years.
Following the sale of the that building in November 2008, the National Office moved into rented accommodation in the Hotel Realm on National Circuit, Barton, where it remained for the next 5 years. After the purchase and refurbishing of the building at 10 Campion Street, Deakin, the National Office moved there in February 2014.

Following the Chancellor’s introduction, the new National Office was formally opened by the Governor-General, His Excellency General the Honourable Sir Peter Cosgrove AK MC (Retd). The Governor-General is also the Prior of the Order of St John in Australia. The Governor-General spoke in very positive terms of the work of St John Ambulance and congratulated everyone involved in the official opening.

Bishop Richard Hurford, Sub-Prelate of the Order in Australia, then provided a dedication and blessing of the building. It was then an opportunity for the guests, who included Board members, CEOs and staff to mingle and mix with the Governor-General and Lady Cosgrove.

Special thanks to Kylie Seidel, John Pearn, Ian Howie-Willis and the Cadets from Queanbeyan Division who contributed to the success of the official opening.

Peter Le Cornu, CEO
News from the Board

Welcome to this edition of the News from the SJAA Board which provides information about decisions made at its meeting in Canberra on 7 February 2015.

Changes in SJAA Board members

The Board acknowledged the very sad passing of Michael Mooney AM KStJ, the late chairman of St John NT on the day of the last Board meeting (29 Nov 14) and recorded its admiration, appreciation and respect for the outstanding contribution that he had made to St John both in the Northern Territory and nationally. The Board welcomed Mr Roland Chin as the new Chair of St John Northern Territory.

The Board noted that Tony Thirlwell had resigned as Chair of St John New South Wales. The Board recorded its thanks to Tony Thirlwell for his contribution to St John both in New South Wales and nationally. The meeting was attended by Mr Richard Neal, acting Chair of St John New South Wales.

Federal Council

The Board endorsed terms of reference for the Federal Council. Members of the Federal Council are the Chancellor and State/Territory Chairs, with CEOs attending. The prime role of the Federal Council is to monitor progress against the agreed KPIs (see next) and encourage States and Territories to achieve the agreed KPIs through sharing ideas and collaborative projects. The first meeting of the Federal Council will be on Friday 1 May 2015. The establishment of the Federal Council will result in changes to the functioning of the SJAA Board. The Board established a working group to develop a revised constitution and consider changes in the Board and the Federal Council.

Key Performance Indicators

The Board endorsed a set of Key Performance Indicators to be used to monitor the performance of States and Territories against agreed national goals. The KPIs cover training numbers, event health services, training revenue and product revenue. States and Territories will report for 2014 against the KPIs, at the first meeting of the Federal Council in May 2015.

International St John Historical Journal

The Board received a proposal, prepared by Dr Ian Howie-Willis and Professor John Pearn, for a St John International Historical Journal. The journal will cover international perspectives on the history of the Order of St John, building upon Australia’s experience in producing an annual historical journal. The Board supported the proposal to go forward to the Order’s Steering Committee, noting that it will require some resources from the National Office to support its publication.

Other matters

The Board agreed to extend the term of Mr del Pino Martin until October 2015. Given that the Board had agreed to progress significant changes to the SJAA constitution that may in turn affect Board composition, the Board agreed that after Mr del Pino Martin completes his term in October, the Board position will be left vacant pending the implementation of a new constitution.

The Board endorsed guidelines for strategic alliances, to support the strategic alliance standards published in the One St John Policies and Standards. The Board also endorsed the amended child and vulnerable persons’ guidelines. These updated guidelines can be downloaded from Member Connect.

The Board noted that Mr Ken Kelman OAM, had been awarded the Medal of the Order of Australia in the Australia Day Honours.

The Board noted that investitures of Deputy Priors would take place in Tasmania and NSW, and the investiture of the Dame Commander in Western Australia in the next two months.


Peter LeCornu, CEO, National Office

Reaccreditation 2015 Assessor Guide

The assessor guide for St John Reaccreditation 2015 is now available.

Contact your State/Territory Event Health Services Training officers for information on how to access the Guide.
MEMBER CONVENTION 2015

Registration is now OPEN.

Go to stjohnqld.com.au/memberconvention to register online, or to download a registration form.

**Convention Program**

This is a preliminary program. An updated version will be available online in the lead-up to the Convention.

*Note: Online registrations only. Visit stjohnqld.com.au/memberconvention to register as a delegate.*

**Thursday 30 April 2015**

<table>
<thead>
<tr>
<th>Function</th>
<th>Venue</th>
<th>Time</th>
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<tbody>
<tr>
<td>CEC meeting (incl. lunch)</td>
<td>St. John House</td>
<td>12pm-5pm</td>
</tr>
<tr>
<td>CEC dinner by invitation</td>
<td>Restaurant in CBD</td>
<td>7pm-10pm</td>
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**Friday 1 May 2015**

<table>
<thead>
<tr>
<th>Function</th>
<th>Venue</th>
<th>Time</th>
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<tbody>
<tr>
<td>Federal Council meeting</td>
<td>St. John House</td>
<td>9.00am-12.30pm</td>
</tr>
<tr>
<td>CEC / Council / Board lunch by invitation only</td>
<td>St. John House</td>
<td>12.30pm-1.30pm</td>
</tr>
<tr>
<td>National Board meeting by invitation only</td>
<td>St. John House</td>
<td>1.30pm-4.30pm</td>
</tr>
<tr>
<td>History and Heritage Seminar</td>
<td>Royal on the Park</td>
<td>8.30am-5pm</td>
</tr>
<tr>
<td>CEC / Council / Board dinner by invitation only</td>
<td>Royal on the Park</td>
<td>7.30pm-11pm</td>
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**Saturday 2 May 2015**

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<thead>
<tr>
<th>Function</th>
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<th>Time</th>
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<tbody>
<tr>
<td>Member Convention</td>
<td>Royal on the Park</td>
<td>8.30am-4.30pm</td>
</tr>
<tr>
<td>Gala Dinner</td>
<td>Royal on the Park</td>
<td>6.30pm-11pm</td>
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**Sunday 3 May 2015**

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<thead>
<tr>
<th>Function</th>
<th>Venue</th>
<th>Time</th>
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<tbody>
<tr>
<td>Chapter meeting by invitation only</td>
<td>Royal on the Park</td>
<td>8.30am-10am</td>
</tr>
<tr>
<td>Chapter morning tea by invitation only</td>
<td>Royal on the Park</td>
<td>10am-10.30am</td>
</tr>
<tr>
<td>Church Service</td>
<td>St. John’s Cathedral</td>
<td>11.30am-1.30pm</td>
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**Accommodation**

For your convenience, all Convention activities will be held either at St. John House, Fortitude Valley or close-by at Royal on the Park.

To help make your stay special, Royal on the Park has introduced reduced rate accommodation packages. Quote reference # 1255984 when making a booking.

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<tr>
<th>Website</th>
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<tr>
<td><a href="http://www.royalonthepark.com.au">www.royalonthepark.com.au</a></td>
<td><a href="mailto:stay@royalonthepark.com.au">stay@royalonthepark.com.au</a></td>
<td>1800 773 337</td>
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**Registration fees**

- History and Heritage Seminar $65
- Member Convention $55
- Gala Dinner $100

Noted: There are a finite number of rooms available at discounted price.

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**Sam Bailey**

Keynote speaker

Sam Bailey is a farmer, pilot, husband and best-selling author. He has achieved all of those from a wheelchair ... and has an incredible ability to take an audience on the journey of his life.

From a childhood growing up in the Australian bush to a car accident in the outback that turned his life upside down and its aftermath, Sam tells his story in his own down-to-earth laconic style that captures the great Australian spirit of ‘having a go’.

He relates how he beat the odds to fulfil his life-long dream to be a farmer, learning to ride a four wheel bike; devising a hoist to get into farm machinery and ultimately learning to fly an ultralight.

Sam then found his soul mate in former Tamworth-based ABC radio Rural Reporter, Jenny Black, who he proposed to ‘live’ on regional radio. Their story appeared on ABC’s ‘Australian Story’ in 2000, and was published in April 2006 in *Head Over Heels*.

Today they live and work together on their beef cattle property in North West NSW, in between travelling the country telling their story and giving inspiration to others. They are also working towards their next big goal—Project Helifirst, aiming to have Sam become the first quadriplegic in the world to fly a helicopter and fly into schools to inspire children to fulfil their own dreams and goals.

You can find out more information about Sam and Jenny at [www.sambailey.com.au](http://www.sambailey.com.au)
Child and Vulnerable Persons Safety Standards and Guidelines

Late last year, a review was undertaken of the Child Protection Standards And Guidelines. This has resulted in some significant changes to the standards and guidelines, not least a change of name. The standards and guidelines now cover vulnerable persons including children. This reflects best practice and the changes in legislation that have occurred across Australia.

The major changes to the standards (i.e. what all States and Territories are expected to follow) include:

- making training requirements clearer, with 2 levels of initial training identified:
  1. awareness training
  2. completion of the unit of competency, CHCPRT001, Identify and respond to children and young people at risk of harm
- a requirement for all adult members to undertake annual recertification.

The Guidelines have also been updated to cover vulnerable persons and not just children. The section on responding to a disclosure of abuse/neglect has been expanded, and sections on mandatory and voluntary reporting, responding to violent or abusive behaviour, and obtaining consent have been included.

The One St John Policies and Standards, which includes the Child And Vulnerable Persons Safety Standards, and the updated Guidelines, can both be downloaded from Member Connect (search ‘policies’ or ‘child’).

To support the implementation of the revised standards and guidelines, e-learning programs have been developed to cover the initial child and vulnerable persons’ safety awareness training, and the recertification training. The learning programs are in the process of being finalised and will be released next month.

ProtectUrRep

A cybersafety resource for members

This online resource is an invaluable tool for older Cadets, young adult members and adults working with Cadets, who are navigating the complex world of online communication. Search ‘protect’ on Member Connect.
St John Cadets and ANZAC Day 2015

ANZAC Day this year (Saturday 25 April) marks the 100th anniversary of the Landing at Gallipoli (1915), making 2015 a very special commemorative year.

The TransTasman ANZAC Wreath

Traditionally Cadets have been very enthusiastic in their commemoration of Fallen Soldiers—Lest We Forget. In the lead up to the centennial commemoration of the Gallipoli Landing, one Cadet unit from each state and territory will be selected by their respective State/Territory Officer, Cadets, to make a special ANZAC Wreath in collaboration with St John Cadets in New Zealand. Australian Cadets will be inserting facsimiles of sprigs of wattle (the Australian national floral emblem) in the wreath, and their New Zealand counterparts will be providing silver fern facsimiles. Full instructions will be sent out to the selected Cadet units.

Ideas for Cadet ANZAC commemorative events

Attend an ANZAC Ceremony

Cadet units often attend the Dawn Service or the later Mid-Morning Service in full uniform. Sometimes Cadets are allowed to participate in the march and/or lay a wreath at the Cenotaph during the ANZAC Service. Check with your local RSL for details.

ANZAC Heritage Proficiency and Special Commemorative Badge

St John is offering a special commemorative edition of the ANZAC Heritage badge to all Cadets who complete the proficiency, Cadet Workbook ANZAC 2015 Centenary Edition. The workbook may be downloaded from Member Connect (search ‘cadet’). If, in past years, Cadets have achieved the ANZAC Heritage proficiency, they may like to complete the first 2 topics of the 2015 version of the ANZAC Heritage proficiency, to obtain the commemorative badge.

The commemorative ANZAC Heritage Proficiency badge features gold embroidery edging, the text ‘1915–1918’, and is clearly distinguishable from the badge which is usually issued.

ANZAC Vigil—Cadet Sentries

Around Australia, people are invited to hold vigil at their local Cenotaph. Observances generally start at 6.00 pm on the night before ANZAC Day, and go through to the Dawn Service the following morning. Cadet units may like to organise their own vigil: it could be for just a couple of hours, or a larger group could organise a roster for the 12 hour night.

If holding vigil, Cadets, in full formal uniform, may take turns to stand ‘sentry duty’ for 30 minutes, on one of the four corners of the Cenotaph—this duty might be shared by other youth development organisations, such as the Scouts.

The relevant authorities need to approve the ANZAC Vigil Cadet Sentry Plan. Contact your State/Territory Cadet Officer on how to get involved in a formal vigil (the Officer may have to contact their local police or RSL club). Child and Vulnerable Persons Safety Standards and Guidelines will need to be observed, as well as parental approval obtained, and Photo Release forms signed for any publicity purposes.

ANZAC Quiz night

Adult and Cadet members can get together socially for an ANZAC quiz night. The usual categories could be covered with an ANZAC category worth double points. Cadets can devise a number of questions (e.g. 25) from which 10 will be secretly selected for the Quiz Night. A fee for each incorrect answer could be funds raised for the local RSL.

Poetry anthology or memorial notes

A booklet of poems or memorial messages could be produced and presented to the RSL and also laid with the ANZAC wreath during the ANZAC service.

ANZAC biscuits

ANZAC Day wouldn’t be complete without the ANZAC biscuit. Download a good recipe and make some ANZAC Biscuits to share during the vigil or the service, or with your local community.

Kieran Brown
Applications are now being sought for the 2015 Community Development Project Oecussi & Dili, Timor Leste. St John, working in partnership with the Royal Australasian College of Surgeons (RACS), are providing an exciting opportunity for a small team of members over the age of 18 years to travel to Oecussi and Dili in August and September 2015 to:

- participate in an exceptional and unique community development opportunity
- build community capacity in Oecussi and Dili through basic training in first aid, and
- improve the eye health of the people of Oecussi, which helps to improve the health outcomes for individuals, families and communities and alleviate poverty.

Successful applicants are required to fund the cost of their travel.

Further details can be obtained by downloading the 2015 Information and Application Pack from the St John Member Connect website (members.stjohn.org.au), or by emailing policy@stjohn.org.au.

Young members aged 18-26 years are encouraged to apply.
Leadership Update

Provides information and tips for leaders and managers in St John.

Stop trying to hide your failures

Even though failure is praised in places like Silicon Valley, it’s still considered taboo in many workplaces. But the truth is that we need to experience failure in order to learn and grow. So how do we leverage a setback to succeed next time? First, we have to speak openly and honestly about our failures, so they are put into their proper context. Recognise that innovation requires failure.

If you have a 100% success rate, you’re not doing anything new. Instead of hiding your mistakes, own your narrative. In some ways, it’s a reframing: it’s not so much that you’re creating something (such as a product or service) that failed; it’s that you’re steadily improving a series of drafts. And remember, failure is ongoing.

Don’t give feedback when you don’t need to

While feedback should be a regular part of work, not every behaviour warrants input. For example, you shouldn’t offer corrective feedback just because someone has a different work process—even if it stresses you out. So before you deliver feedback, think about what you’re trying to achieve. And avoid giving it when:

• you do not have all the information
• it concerns something that the recipient can’t control
• the person appears to be highly emotional or especially vulnerable
• you don’t have time to explain it thoroughly
• it’s based on a personal preference, not a need for more effective behaviour
• you haven’t come up with a solution for how the person can move forward.

Help your team voice their concerns

No one wants to upset the boss. That’s why it can be difficult to get candid opinions from your employees. But you need to encourage them to speak up if you want to know about minor issues before they become big problems. If some people are uncomfortable airing concerns in large group settings, initiate more casual one-on-one conversations. You should keep an open door policy, but don’t wait for people to come to you—go out and talk to them yourself. You can get people in the habit of speaking up by routinely asking if there are any issues you should be aware of. Offer regular financial updates so people will know what’s working and what’s not. If they feel that they have a stake in the success of the organization, they’ll be more willing speak up.

Use better metaphors to win an audience over

If you’re trying to engage an audience, using well-chosen metaphors can offer a shortcut to understanding. You just have to pick the right ones. Dig for connections that make an idea clearer in your mind. The brighter the idea shines for you, the more likely it is to resonate with your audience.

Very few people, if any, can come up with a brilliant metaphor on the first try. Brainstorm some ideas. Write down obvious choices right away to get them out of your head and to make room for more creative ones.

For example, to illustrate partnership, steer clear of the cliché handshake in front of a globe, and go for something like a photo of Fred Astaire and Ginger Rogers. To illustrate a goal, avoid the bull’s eye and opt for something more unique, like a maze. The more unusual the metaphor, the more it’ll stand out in people’s minds.

Peter LeCornu, CEO, National Office
Event Health Services Gazette

Please note that the Officer appointment and relinquishment gazette will no longer be published at a national level. This responsibility has been passed back to jurisdictions. Similarly, the production of Warrant of Appointment certificates is now the responsibility of jurisdictions. Spotlite will continue to gazette Grand Prior Awards, Special Service Certificates, Divisional Registrations and Divisional Jubilees, until further notice.

Awards

Congratulations to the members listed below. Each has shown real commitment to building our community through their volunteer work and to excellence in delivering our services. The awards are a small token of our appreciation for your dedication. Thank you.

Grand Prior’s Awards

Tasmania
Brighton Cadet Division
Cait Kirkham
Courtney Latham
Launceston Cadet Division
Ebony French

Queensland
Western Suburbs Division
Rafael Mathieu

THE NORMA BELL

National Youth Leader Award

ARE YOU A YOUNG LEADER?
Do you want to be recognised?
DO YOU KNOW A YOUNG LEADER?
Do they deserve to be recognised?

The Norma Bell National Youth Leader Award recognises and rewards two outstanding young St John members aged 18 to 26 who have gone above and beyond in their work with St John or in the community. Award recipients are recognised for their contributions on a national stage plus are provided with an opportunity for professional development.

The Award is funded by the generous bequest of Norma Bell, friend and supporter of youth development within St John Ambulance Australia.

For more information visit: http://you351.wix.com/thenormabell

Applications close: 5pm, Friday 3 April 2015

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